



November 29, 2001

Thomas J. Sugrue
Chief, Wireless Telecommunications Bureau
Federal Communications Commission
Washington, D.C. 20554

Re: CC. Docket 94-102
Inquiry on E911 technical and operational issues

Dear Mr. Sugrue:

On November 7th, we wrote as representatives of the National Emergency Number Association ("NENA"), the Association of Public-Safety Communications Officials-International, Inc. ("APCO") and the National Association of State Nine-One-One Administrators ("NASNA") to urge the Commission to launch promptly the referenced inquiry.

We were gratified, therefore, to read the FCC's press release of a week ago announcing that Dale Hatfield, former chief of the Commission's Office of Engineering and Technology and present director of the Interdisciplinary Telecommunications Program at the University of Colorado at Boulder, has been named to lead an examination of

information from technology vendors, network equipment and handset manufacturers, carriers and the public safety community concerning technology standards issues, development of hardware and software, and supply conditions. This inquiry will also address the provisioning by incumbent local exchange carriers of the facilities and equipment necessary to receive and utilize E911 data elements.

The promised review has taken on a new urgency with the recent disclosures from several wireless carriers that they are unable to meet the performance benchmarks of their newly granted waivers of the Phase II requirements in the wireless E9-1-1 rules at 47 C.F.R. §20.18.

Last week's press release said a public notice would be forthcoming "giving more detailed guidance regarding the scope of this inquiry, including outlining the procedures for moving forward." We welcome the additional guidance and the opportunity to



continue our participation in making wireless caller location an increasingly facile and affordable means of saving lives and property through more rapid emergency response.

Very truly yours,

A handwritten signature in black ink, appearing to read "W. Mark Adams".

W. Mark Adams
Executive Director
NENA

A handwritten signature in black ink, appearing to read "John Ramsey".

John Ramsey
Executive Director
APCO

A handwritten signature in black ink, appearing to read "Evelyn Bailey".

Evelyn Bailey
President, NASNA

cc: FCC Commissioners
Dale N. Hatfield, University of Colorado